5 Organisational measures

5.1 A IS policy

[Standard 5.1]
The top management of NEOZO GmbH and NEOZO Cloud GmbH is aware of the needs and expectations of interested parties both within the company and from external parties, such as customers, suppliers, regulatory authorities and government agencies, in the area of information security. The organization recognizes that the attributes of confidentiality, integrity and availability of information in information security management are integral parts of its management function and considers these to be its primary responsibility and fundamental to best business practice. To this end, NEOZO has established an information security policy that complies with the requirements of ISO/IEC 27001 to ensure that the company:

- Complies with all applicable laws and regulations and contractual obligations.
- Implements information security objectives that take into account the information security requirements according to the results of the relevant risk assessments.
- Communicates these objectives and the results to all interested parties.
- Implements an information security management system that includes a security manual and procedures that provide direction and guidance on information security issues to employees, customers, suppliers and other interested parties who come into contact with the organization's work.
- Works closely with customers, business partners and suppliers to establish appropriate information security standards.
- Takes a forward-looking approach to future business decisions, including the continuous review of risk assessment criteria that may impact information security.
- Instructs all employees in the requirements and responsibilities of information security management.
- Continually strives to meet and, where possible, exceed customer expectations.
- Implement continuous improvement initiatives, including risk assessment and risk treatment strategies, optimizing the use of management resources to better meet information security requirements.

Responsibility for compliance with this policy lies across the company under the authority of senior management, who will encourage the personal commitment of all employees to treat information security as part of their skill set.

Signed by: V. d Boogaard Date: 03.03.2025

[Management]